North Carolina
State Education Assistance Authority

Guaranty Agency Quick Facts

**Default rate**
NCSEAA works closely with borrowers, with the lender College Foundation, Inc. (CFI), and with colleges and universities to prevent defaults in the Federal Family Education Loan Program (FFELP). Historically, NCSEAA has maintained one of the lowest default rates in the nation.

In September 2012 the U. S. Department of Education announced the official cohort default rates for federal fiscal year 2010 for guaranty agencies participating in FFELP. The cohort default rate is a calculation showing the percentage of borrowers whose loans entered repayment during the period October 1, 2009 through September 30, 2010 and whose loans defaulted prior to October 1, 2011. NCSEAA’s cohort default rate of **2.8%** is one of the lowest among the nation’s guaranty agencies.

NCSEAA’s “trigger default rate” also continues to be extremely low. A guaranty agency’s “trigger default rate” is the ratio between the net amount of reinsurance received by the guarantor on default claims in a given fiscal year and the dollar amount of loans in repayment as of the end of the prior fiscal year. In early 2012 the U. S. Department of Education announced NCSEAA’s “trigger default rate” for federal fiscal year 2011 as **0.88%**, one of the lowest in the nation among all guaranty agencies.

**Recoveries**
If borrowers default on their FFELP loans, NCSEAA has been very effective in recovering the outstanding debts. NCSEAA recovered **$33.2 million** from defaulted FFELP borrowers during the 2011-12 federal fiscal year through such collection efforts as repayment agreements with borrowers, loan rehabilitation, wage garnishment, seizure of tax refunds, litigation and loan consolidation. NCSEAA’s recovery rate for 2010-11 was **23.5%**.