HEALTH, SCIENCE, AND MATHEMATICS STUDENT LOAN PROGRAM (HSM)

CASH REPAYMENT

You made a commitment to repay this loan when you signed the promissory note accepting education funding from the NCSEAA. If you cannot repay the loan through loan forgiveness, then you must repay it in cash within ten (10) years of graduation or withdrawal from the HSM program. You may repay the loan in one lump sum or remit monthly installment payments. Please contact Repayment Services staff for a payoff amount should you decide to repay the loan in one lump sum. If you opt to repay the loan in monthly installments, you will be billed monthly by the NCSEAA.

Payments are due on the first day of each month and should be mailed to:

NCSEAA - Repayment Services
P.O. Box 14002
RTP, NC  27709-4002

When is my first monthly payment due?

Your first payment is due on the first day of the month following the expiration of your ninety (90) day grace period. The NCSEAA will mail a billing statement to the current address on record approximately fifteen (15) days prior to the payment due date. It is your responsibility to notify the NCSEAA promptly of any name or address change.

When does interest begin to accrue on this scholarship-loan?

Interest at the rate of 4% begins to accrue on the date of each disbursement of your and increases to 10% ninety (90) days after graduation or withdrawal from the HSM loan program.

Is there a penalty for prepayment of this loan?

No, there is no penalty should you decide to pay off this obligation early. Please contact Repayment Services at (919) 549-8614, ext. 4654, or (800) 700-1775, ext. 4654 for the correct payoff amount.

What should you do if you cannot remit a payment when due?

If you cannot remit a scheduled payment when it is due, you are responsible for contacting the NCSEAA prior to the due date for assistance. You may be eligible to temporarily
postpone or delay payments; however, you must submit a postponement of payment request form to the NCSEAA for approval. Eligible deferments include: personal illness, family medical leave, full-time student enrollment, residency, and unemployment. You must continue to remit your scheduled payment until you receive approval from the NCSEAA.

**Does interest continue to accrue during periods of deferment?**

Yes, interest at the rate of 10% continues to accrue during periods of deferment.

**What should I do if I do not qualify for deferment? Are there other options available for borrowers who are experiencing financial difficulty?**

Yes. You may apply for a temporary payment reduction by submitting a Financial Statement to the NCSEAA. You must continue to remit your scheduled monthly payment until you receive approval from the NCSEAA.

**Can I consolidate my loan?**

No. Consolidation is an option available for federal loan borrowers. The HSM loan is funded by the State of North Carolina.

**Can I cease making cash payments if I become eligible for loan forgiveness?**

You may cease making cash payments once you qualify for loan forgiveness. Click on the Loan Forgiveness link for information on how to apply for loan forgiveness.

**What are the consequences of default?**

The NCSEAA will pursue collection actions to collect the balance due on your account should you fail to repay your loan as promised. You also will lose the eligibility to receive future State-funded education assistance and derogatory credit information may be reported to national credit reporting agencies. Collection actions may include the following:

- Refer your account to an external collection agency;
- Seize your State tax refunds;
- Contact your employer, if you are a State employee, for wage garnishment up to 10% of your disposable income;
- Refer your loan to the State Attorney General’s Office for collection/legal action.

**Whom should I contact if I have additional questions concerning my HSM loan?**
Additional information is available in the HSM Rules and Regulations or you may contact Repayment Services staff at Contact Us between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday.

HSM Repayment Home