

Webinar for School Administrators

Education Student Accounts (ESA+) for Schools

August 3, 2022, 10:00 am - 11:00 am

0:06

(Kathryn) Hello, good morning.

0:07

Welcome to the webinar.

0:10

Today's topic is about the ESA Plus program, and this information is directed to our school administrators.

0:20

It looks like we have a pretty good audience this morning. We'll take just a minute and make sure everyone is situated.

0:31

OK, so today's presentation, as I said, is designed for school administrators, and it's about the ESA Plus program. There's every reason to spend some time talking about this today because it is new. It is different, and we want you to understand how it all works.

0:52

So it's important to mention that the Disabilities Grant that you may have heard of or may have worked with, the ESA program that we've had in the past, those two programs are ended.

1:03

There is no more Disabilities Grant, and the ESA program, while the name is similar, is very different.

1:10

So the ESA Plus program is the new program which replaces the Disabilities Grant and ESA.

1:20

I'm going to pause a minute and kind of make sure everyone is situated before we go back to the introduction. There should be handouts.

1:28

If there are not, we will need to send them to the audience, but you should be able to find the presentation slides, the participation agreement, so you remember what you agreed to when you initiated your ESA Plus participation, and a one pager about students with more than one program award and some other information.

1:49

Team, are you seeing that the audience can't access the handouts? All right. Well, we will check into that, and we can always send them to you.

2:00

The slides are helpful, because our speaker notes are printed for each slide, and it becomes a sort of manual.

2:06

And we can easily send that out via email after today's presentation.

2:13

So I apologize about that.

2:14

I'm not sure where those handouts are.

2:18

Also, I am here with a team from our program, your school support team is here. Also, the ESA Plus has a couple of experts on our staff. And they are here, as well. So you'll hear from Tiffany Jatta who's the Program Manager.

2:33

And some questions, if you have them, can come via the electronic question box and Nideara may be able to answer them. Michele Fountain's also here, so we've got the team here to try to answer your questions.

2:47

I'm Kathryn Marker by the way, the director of the division that administers these programs. So we are going to get started, and if you're just joining us, apologize the handouts are missing in action.

2:59

So, I'll work with the team after we're done here.

3:03

And we will email everyone who's registered with a copy of the presentation slides, which is probably the most important item. you can access the other things online and it's not such a problem, but those handouts are going to be useful.

3:19

So, I had started by saying that the Disabilities Grant and the old ESA program have ended. They are no more. They have been replaced by the Education Student Accounts for Children with Disabilities and we call this program ESA Plus.

3:34

So, beginning with the 22, 23 school year this month, this fall, there are just two K 12 programs, The Opportunity Scholarship and the ESA Plus.

3:46

Our agency, SEAA, disburses funds for both these programs directly to schools on behalf of the student scholarship recipients.

3:55

This is important. Schools which enroll ESA Plus students no longer receive their funds via the parent's electronic ClassWallet account.

4:04

Both programs, Opportunity Scholarship and ESA Plus, will disperse their funds the same way electronically to schools on behalf of the student.

4:13

So with that, we'll go to the next slide and look at our agenda for today.

4:24

So we do have some more information for you about the ESA Plus, it is a new program.

4:30

We'll talk a little bit about the parent steps and their requirements. Just because I know many of you are gracious to help families and present them with the information that they need.

4:42

We can talk a little bit about students with dual program awards, because that is always a little more challenging for students and families.

4:52

Something else that is new this year is part-time enrollment, and there are some differences between the Opportunity Scholarship and the ESA Plus. We'll mention that.

5:01

And then some of you are providing services to your families, so in addition to being a school that charges tuition and fees, you may be a school that provides services, and that's a unique aspect of the ESA Plus program. But we will cover it all.

5:17

We expect to need maybe about 30 minutes, and we'll try to address major questions at the end as we can.

5:26

In the meantime, put those questions in the box. If we can answer them quickly, we will do that.

5:30

If it's something the entire audience would benefit from then the team will make sure that we addressed them through the microphone. With that, I will stop and we'll start with an overall description of the ESA Plus and I'll hand it over to Tiffany.

5:58

(Tiffany) OK, thanks, Kathryn.

6:00

So as she mentioned previously, the prior Disabilities Grant and ESA, as you all knew it, no longer exist. The new program going forward is called the ESA Plus program.

6:15

And it will work the same way as the prior ESA. It'll provide scholarships to help families pay for expenses related to educating a child that has a disability, either in a private school or a non public school.

6:28

Fees can be used for tuition at participating schools. And it can also be used for services that the student may need, such as speech or ABA therapy. As well as tutoring, parents can purchase curriculum and educational technology.

7:01

OK, important to note going forward, starting with this year, ESA Plus will disburse funds to you like the Opportunity Scholarship.

7:10

So it will be the same process. You as the school will certify the cost.

7:15

Then the school will endorse the ESA Plus award amount.

7:18

Parent will endorse that amount, and then we will send the funds to you electronically, just as we do with the Opportunity Scholarship.

7:28

So recent amendments to the program statute do require that if a school accepts a direct disbursement from the Opportunity Scholarship program and then you decide to enroll a student who has also been awarded an ESA Plus scholarship, you'll have to accept those funds by direct disbursement from us just as we do with the Opportunity Scholarship.

7:53

And this direct disbursement will be required even if the school previously indicated on the agreement that you signed earlier this year that you do not intend to enroll students with ESA Plus funds.

8:07

So this is going to be a shift, even if you did not indicate you wanted to participate in the ESA Plus program.

8:16

If you enroll a student that has an ESA Plus award, you will receive that money electronically from us via your My Portal account.

8:41

OK, these are some of the steps here that the parent is required to do before we can release the funds to you each year.

8:49

These families have to sign a parent agreement, they have to complete a W9, and they also have to sign a waiver of public school services.

9:00

Important to note about the student's continuing eligibility.

9:05

Student's evaluation day is outdated on January first. For an example, an evaluation date from 2019 will be outdated as of January first of next year.

9:20

So what that means for you as a school. You won't receive for the payments for that student until the parent has submitted an updated evaluation to SEAA.

9:33

Right now, neither parents nor schools can see the student's evaluation date in My Portal.

9:40

Parents of students whose disability documentation will be outdated as of January first are usually notified early in the fall. So we'll start reaching out to those families so they need to submit a new evaluation to us.

9:53

And the parents get weekly reminders in their My Portal account when the new evaluation is due.

10:09

OK, so let's talk a little bit about the award amount that the ESA Plus students will be receiving this year.

10:16

The main award level is \$9000 per year.

10:22

And then if a student meets the main criteria and has one of the designated areas of disability listed here.

10:30

And these areas of disability have to be listed on their IEP eligibility determination. If they have one of these listed here, the student is eligible for \$17,000.

10:46

And a way to help you all determine what the ESA Plus award amount will be for the student.

10:53

You can actually go to your pending awards report, then scroll to the column that says, eligible for higher award amount.

11:03

If the value in that column is yes, the student's award amount would be \$17,000.

11:08

If it's a no, the award amount would be \$9000 for the year.

11:23

OK, so, part-time enrollment, it is available with ESA Plus.

11:32

So, these are the different enrollment scenarios, if you will, that a student can begin to receive an award and be part time enrolled, They can be enrolled into private schools, which will be the regular award amount, either the 9000 or the 17,000.

11:53

Or, they could be enrolled, co enrolled in a private school, and a home school.

11:59

Student would get the regular award.

12:03

And, if they are enrolled in a private school and public school, that student would get 50% of the award amount.

12:13

So, for an example, in that co enrollment scenario, a student is part-time private school, part-time public school.

12:22

If their annual award is \$9000, they'll get 50%, meaning they would get \$4500 for the year.

12:37

And it's important for schools to keep up with this. It will be your responsibility to know the students you have that are enrolled less than full time, and where they are co enrolled.

12:53

And, also, as a reminder, students cannot benefit from any Opportunity Scholarship funding if the student is enrolled in a home school as either full time or part time. If home school comes into play, they have to decline the Opportunity Scholarship.

13:22

OK, so you may have students attending your school that have both awards.

13:32

The disbursement order is to the family's advantage.

13:37

Opportunity Scholarship can only pay for tuition, so that's why those funds are applied first.

13:46

ESA Plus funds can pay tuition at a participating school.

13:51

And then the parents can use any available funds for qualified expenses, tutoring, curriculum, educational technology.

14:05

Want you to understand the term program specific.

14:08

It means that a student awarded both programs will receive two disbursements, one from Opportunity, one from ESA Plus.

14:22

And as we said, and have been saying through the presentation. ESA Plus, if you're getting a direct disbursement, the process will run just like Opportunity Scholarship.

14:38

Schools will certify.

14:41

Schools will endorse and then parents will endorse via My Portal for each program each semester.

15:00

OK, so let's talk about schools as service providers for a moment. Schools can serve as providers of services.

15:09

For example, your school may offer therapies or tutoring, which is allowable with the program.

15:17

In these cases, the school will provide an invoice to the ESA Plus parent, and then they'll electronically transfer the funds to you for payment.

15:39

A school will only have to interact with ClassWallet if the school also functions as a provider of services.

15:47

So, that's a switch from the old program.

15:50

You only need to interface with ClassWallet if you're a service provider. Again, if you're receiving tuition, money goes to you as a direct disbursement through our My Portal process.

16:12

And if you are a service provider, you'll give your parent an invoice that matches the amount that the parent will be transferring to you for payment.

16:26

You can show a line item for the transaction fee if that fee is charged back to the parent.

16:37

And you should only charge ESA students this transaction fee if a fee for credit cards or other transaction fees are charged of all students.

16:57

And also, we know a lot of you want to help your parents make sure they get payments timely. This responsibility falls on the parents. So you give the invoice to the parent. Parent uploads the document into ClassWallet for our staff to review.

17:21

This is what you should include on an invoice.

17:23

Of course, the name of your school, student's name, parent that's paying the expense for the student.

17:31

Describe the service that's being paid for, the dates of the services, and again, the transaction fee, if it's charged to the parent.

17:45

Just want to note here, invoices that are incorrectly documented. They will be rejected, and it will cause a delay in payment getting to you.

18:07

We're at the end of our presentation. We'll stop for a moment and see what kinds of questions we have.

18:17

Does the group see any similar theme questions we need to answer that we can answer today?

18:49

Kathryn, can you go through again when the schools should be interacting with ClassWallet?

18:58

(Kathryn) Yes, we saw a few questions about that in the chat. And this is a significant change. If you have worked with the old ESA program, we want you to clearly understand required tuition and fees for your school will be disbursed directly to you from us.

19:18

You do not go to ClassWallet for that. Parents don't transfer the payments for tuition and fees.

19:26

It functions exactly like Opportunity Scholarship in that regard.

19:30

You will certify the cost of your student if that student has Opportunity Scholarship.

19:35

There's a payment for Opportunity.

19:37

If the student has ESA Plus, the payment comes from SEAA to your school bank account, electronically, and there's no interaction with ClassWallet.

19:48

We mentioned ClassWallet because so many of you provide services, and so you may have required tuition and fees, and the student attends your school, but in addition, you offer optional or extra services, tutoring or specific therapies.

20:06

In those cases, you're a provider, and as a provider, you will interact with ClassWallet.

20:12

Parents will transfer funds to pay for therapy or tutoring to you as a school, but because you're functioning as a provider, not for any tuition and fees.

20:25

And I will also mention that as a school that has signed an agreement with our agency with North Carolina, you don't have to do anything more to be a provider. So you don't have to document or register as a provider. You can automatically be a provider, but you do have to be connected to ClassWallet.

20:45

If you're providing services and parents are paying you for those services, then you receive those funds via an electronic transfer from ClassWallet, the parent logs onto their ClassWallet account, submits an invoice for the tutoring and transfers the money to you, the school, as a provider. So I hope that helps.

21:09

I'll stop and see if Tiffany's seen any other questions.

21:19

(Tiffany) I am not, it looks like some of the questions I'm seeing are more specific. So schools, if you have more specific questions about a scenario, please email ESA.

21:35

Michele, did you see any questions that we could address?

21:53

Someone was asking about seeing a list of recipients at their school, or they have selected their school in their My Portal account. You can go to your Pending Awards report to see those students.

22:07

Keep in mind, the parent has to have selected your school as their school choice in their account.

22:21

Anything else?

22:33

(Kathryn)Yes.

22:34

There's somebody who's new on the line, and I recognize how confusing this might be if you're brand new to these programs, or even relatively new.

22:42

And I'm the one who explained just a minute ago about the difference between tuition and fees and acting as a service provider. And let me just re-iterate that if you are a school enrolling students, and you charge tuition and fees, then you will certify the costs for those students.

22:59

You don't have to provide a document or an invoice.

23:02

There's an electronic process in My Portal, where you go in, and you note the cost for your students, and there's a webinar coming up in a week, I think it's next week. That's about certification. So you would want to attend that webinar, because it's about schools reporting their costs.

23:20

So based on that, reporting of costs, again, and electronic interaction with My Portal, your main source for these programs, you will report your costs. And that way, you are paid as a school for tuition and fees on behalf of the students.

23:35

It's only when you additionally offer services as a service provider, like you were a clinic, or a therapist or a tutor, that you then provide an invoice to a parent who pays the other ClassWallet account.

23:50

And your bank account receives the money when the parent transfers it from their ClassWallet account.

23:56

So, quick reference there. And again, tuition and fees and certifying and that process, it deserves its own webinar. So please come back for that. I also saw someone real quickly who logged on late wants to see this again, it will be posted.

24:12

And I believe, I'll make sure of this after we end today, but if you registered for the webinar, you get a follow-up email, a link to the recording. So for you who registered, that will be quite easy.

24:24

But it's also posted online within a few days or a week.

24:29

So, we're gonna email out the slides.

24:32

I have put links in the chat for the other documents that are online.

24:37

So we won't email copies of those documents out to you, but the PowerPoint we will send out later today to everyone who registered.

24:43

So, that will help as well.

24:45

The speaker notes cover the detail, and you've essentially got a little manual about ESA Plus.

25:04

So there was a question about how often funds are disbursed generally and then how often they go to ClassWallet.

25:11

And that's an important one we didn't really address. The old ESA program disbursed four times a year.

25:19

This ESA Plus, as I said, a new program, mirrors Opportunity Scholarship. It's a semester program, there's a fall disbursement and a spring disbursement. So it will co-ordinate with Opportunity Scholarships. So, a disbursement to schools at the end of August if everything is done timely, certainly in September. And then again in January for spring semester. So those are the disbursements to schools.

25:46

Families will receive a deposit to ClassWallet.

25:51

If the family were homeschooling and not attending a school they will receive their entire funding in their ClassWallet account at the end of August or in September.

26:02

If the student's attending a school, for example, the student has the higher amount award, \$17,000, the tuition is, say, \$10000. They have an extra \$7,000, \$3,500 each semester after the school is paid in full.

26:21

Remaining funds, if a parent has them, will be deposited to ClassWallet, and then that parent can use the remaining funds for additional tutoring, any qualified expense.

26:33

I will take a minute to mention that the ESA Plus staff has done a summer training series, all excellent. So I would urge you, if you have questions about any of these more family-related topics, that you go see one of those eight training sessions. I'll put the link in the chat. It's accessible from the ESA page, which is, you know, targeted to families.

26:56

And then, you, as a school may find that interesting to understand about a family's experience, and what qualifies as a qualified expense, and those kinds of things. If that's helpful to you, or certainly, you want to recommend it to your families, send them there.

27:42

Y'all are asking some very good questions, and we really appreciate it. There's a lot going on this summer. We're so happy to be onboarding so many new families. But we're also grateful when you bring up items that should be addressed. One that just came up through the questions about that transaction fee, and this is important.

28:03

So ClassWallet essentially functions as a credit card company and like a credit card company, they charge a transaction fee.

28:14

Now this will not affect you whatsoever if you are charging for your tuition and fees, because SEAA is a state agency, is paying the cost of the student's tuition and fees directly to you. And there is no transaction fee.

28:27

We don't charge you a transaction fee from the state. If your family is using ClassWallet to pay a provider which might be you, as a school, providing these extra services, then there is a transaction fee, like with any credit card company. So, you, as a school, are able to charge that back to the parent, and I have a couple of suggestions for you on that.

28:50

But it's important to note that you can only do that if you have a policy of not taking credit cards, or if you take them but you routinely charge all of your parents if they pay with Visa or American Express.

29:05

So, you can't charge an ESA Plus student the cost of the transaction fee if you don't charge a parent who pays with Visa.

29:16

Because, essentially, it's the same type of fee. In fact, it's a little bit less than most major credit card fees. It's 2.5%.

29:24

So, and again, this is only applicable if you're serving as a provider.

29:28

And you're providing some extra services that the parent is then paying for out of the ClassWallet account.

29:37

If you are in that scenario, and you don't take credit cards, and you wish to charge that back to the parent, which is legitimate if you don't take credit cards, or if you have a policy of charging all credit card payments the transaction fee, then you can charge that 2.5% to your parent.

29:59

The tricky part is the parent needs a line item on the invoice that accounts for the transaction fee.

30:04

One way to account for this in advance is to have a flat fee commensurate with the cost and you could charge a certain dollar amount to cover the transaction fee.

30:19

It's not perfect, but it might facilitate that for your parents who need to be able to show what they're paying. For example, if a parent submits an invoice for \$350, they cannot transfer \$380.

30:36

They need an invoice that matches what they're going to transfer.

30:40

And that means if you are charging the transaction fee, you have to put it on the invoice in advance. And my suggestion to you would be to consider having a flat fee.

30:51

Approximately 2.5%, for example, for costs between \$1 and \$100. Between \$100 and \$500, that type of thing, you could create that. That may facilitate it. You can do it however is convenient for you. You don't have to do it that way. But you do have to provide an invoice for the parent that includes the transaction fee, if you expect the parent to pay it out of their ESA Plus funds.

31:19

As Tiffany said earlier, problems with invoices delay payments, and it's frustrating for everyone, so we hope to help that.

31:28

You do not have to generate invoices for tuition.

31:32

You will certify your students, and you only certify once, so if you have students who have both Opportunity and ESA Plus, you will certify one cost for that student, because the student will cost what he costs.

31:45

And then Opportunity will pay, and then ESA Plus will pay, and if the parent has remaining funds, then that parent can use those ESA Plus funds for other qualified expenses.

32:01

I see a couple of questions about summer and I'll go ahead and just say that we had a webinar specifically for summer expenses that was targeted to the families and it was just offered a week or two ago.

32:14

So I would encourage you to go to that family series of sessions that Nideara linked for you in the chat.

32:22

There was a webinar where we discussed summer expenses and how families can use a school year program to accommodate some summer expenses, because the ESA Plus is a school year program.

32:38

It's geared around a fall semester, spring semester, but there are some strategies for families to use their funds for summer, therapies and tutoring in the summer.

33:03

Nideara mentions that some of you are asking about tutors at school, so a couple of things. As a school, if a parent is transferring money to school ABC and the school ABC is providing tutoring, then the school does not need to register as a provider, because you are a school that has signed an agreement.

33:26

You accept your tuition and fees strictly by disbursement. You do not need to go through a provider registration process.

33:35

If, however, your teachers are working independently, like after school, then they register.

33:51

The teachers independently would need to register as a tutor.

33:55

So if they are transferring money to Janice Smith, Janice Smith needs to be a registered approved provider.

34:08

It would not be difficult for Janice Smith to do that if she works for you as a school. So it's not a difficult process.

34:17

It's easy, and we will do our obligation. North Carolina law requires that providers be qualified.

34:25

So, we have established a process for providers to register so that we could document to auditors, or the State, or anyone who needs to know that, indeed, providers are qualified.

34:35

And we have made the determination that if you're a school which participates in the programs and has signed an agreement as a school, you don't need to do anything further.

34:47

You are qualified to accept money for tuition and fees, you're qualified to act as a service provider. If, however, you have staff who are working independently and who will be paid independently, then those independent people need to register.

35:02

Why don't we throw that in the chat as well, the provider registration page. There's a lot going on with provider registration.

35:07

Not really part of this session, because as schools, you don't as a school need to register to be a provider.

35:14

If, however, you want to counsel your staff members to do this independently, or if you happen to know clinics or other professionals who want to register as a provider, we'll have a link to that page in the chat, but also please know that we're making several upgrades to that process.

35:31

As the program has grown, we need to make it more efficient for therapists and tutors to take care of that process.

35:38

And we were making it more efficient for ourselves, which makes it faster for those people. So, that's happening in the next month or so. So, we have told prospective providers to be patient.

35:52

Hang with us while we make those improvements.

36:27

OK, couple more questions here that we can address. The ESA Plus program received some additional funds in the summer legislative session.

36:42

Very exciting, there's a lot of attention to the program for students with disabilities, the ESA Plus. So with that additional funding, we are able to make additional awards, which, there were, I think, 900 students who were awarded yesterday.

36:59

Very glad to see that happening.

37:02

So hopefully you're hearing from some of those families. Perhaps some of them are already enrolled in your school. You can check your pending awards report in My Portal, they will show there, if they have selected your school, they will show there.

37:14

And you can, as Tiffany said earlier, you can scroll over in that report, pending awards.

37:20

Scroll over to see which award, if it says that they are eligible for the higher amount? Yes, then that student has received an award for \$17,000 annually.

37:31

If it says no, then they've received \$9000 annually.

37:35

And you can see that in your pending awards report, that we do not expect that to be the last. We've targeted later this month to award additional students, and then that will be all.

37:48

So, again, that money just came in early July when the Legislature allocated it to us.

37:54

And we have offered those awards to the first round of students, and then we expect to have some more.

38:02

So, again, an exciting time in North Carolina for students and these opportunities.

38:17

Oh, the other thing that I was going to mention was the timing of opening of certification.

38:22

The Pending Awards report shows students who have been awarded and have selected your school. There is a Pending Awards report for Opportunity Scholarship, and one for ESA+. There is nothing you need to do or submit regarding the Pending Awards report. It is offered as a courtesy to assist schools.

38:26

Certification is the first step in payment processing. In Certification, schools confirm a student's enrollment and if the student is enrolled, the school provides cost information. If a student is not enrolled, the school confirms that via Certification. Certification will open for schools on Wednesday August 10.

38:33

After Certification, SEAA calculates an award amount. Then, schools endorse, and then parents endorse. After Endorsement (by schools and parents) SEAA disburses the funds to the school. Endorsement will open on Monday, August 15.

38:35

Right now, as of today, the important step for schools is the Pending Awards report. The report is updated immediately when awards are made, so yesterday's students are listed there on your pending awards report if they received an award and they have chosen your school.

38:50

I was also going to mention again that there are additional school trainings coming up this afternoon.

38:56

There is a training about the financial review for larger schools, for certification, which is important. Please send one or more than one of your staff members to the certification webinar, which is next week.

39:09

It's extremely important. If that does not go well, payment is delayed, and nobody is happy with that. We are not happy, you're not happy, parents are not happy.

39:20

So, please come to the certification session next week, and we'll all do it right the first time.

39:27

I can also say that we expect to open certification on August 10th, which is a week from today. Endorsement would open a few days later.

39:39

The first disbursement would be, our process would do the disbursement on Friday the 19th. Which means the first amount of funding would be that final week of August, deposited to you.

39:52

Now, if you're not familiar with the process, know that there are several payment processing steps.

39:59

We don't just send the money. You certify, then you endorse, then the parent endorses, and then we disperse.

40:09

So come next week and find out about those important steps, knowing that you will be able to certify afterward, endorse within a few days, and we will be disbursing funds so that they would be deposited to you the last week of August, the week of the 22nd.

40:34

Now, disbursement continues.

40:36

We are ongoing through the month of September.

40:39

We disburse weekly, so it's not an opportunity that is missed.

40:44

If you have a delay, or your parents don't endorse timely. And again, if these words don't mean enough to you, you're unfamiliar with the processes, please come next week.

41:01

(Tiffany) That was a lot. Thanks, Kathryn. And there is a question here and Kathryn probably has touched on it a little bit. Just to remind you, ESA Plus, as Opportunity, it is run as a school year program.

41:14

So when applying your funds to the account, someone was asking about how they would be applied directly so the families don't have to front funds. As Kathryn mentioned, the budget got passed in July. The earliest we can have funds available, as she mentioned, will be in August.

41:35

Don't want to say these programs are going away, but this is pretty much guaranteed money. If the student is eligible and gets offered an award, chooses your school, they will be receiving these funds to pay tuition and fees. So, we ask that you work with the families.

41:51

Like I said, it's guaranteed funds. So just know the money will be coming. I know several schools charge registration or enrollment fees late spring or early summer. If that's a required fee, that needs to be reported when you certify the student.

42:09

So work with your families in negotiating how they can get that payment but know those fees as part of the ESA Plus award, you should be including those costs so we can send it as a direct payment to you, along with tuition.

42:33

I think Kathryn answered every question that we can answer at this time. We've got our contact information up here for you.

42:43

Email addresses, phone numbers.

42:46

Just a reminder, the number for school officials, don't give that number to parents.

42:51

That's specifically for you, for you to reach out to our NPS team, if you have questions or need help.

43:03

Any specific questions you have, again, send them to the ESA inbox.

43:09

And I think we will end this session today.

43:13

Thank you for joining and talk to you soon.